

## The Children's Society in Lancashire

Unit 12, Eastway Business Village, Olivers Place, Fulwood, Preston, PR2 9WT

Tel: 01772 759 233

Web: [www.childrenssociety.org.uk/north](http://www.childrenssociety.org.uk/north)



**The Children's Rights Service** has several elements:

- **Advocacy Service** - for individual young people who may need support to raise and voice their views and opinions. An advocate is someone who will listen to a young person's views and help them have their say. The service is available to:
  - CLA by LCC, Care Leavers up to age 25 and Children in Need under Section 17 of the Children's Act 1989 who want to make a complaint or representation about the services they are receiving from LCC; this is now provided on a time-limited basis.
  - CLA by LCC and Care Leavers who would like support to enable them to participate effectively in their planning and review process.
  - Children and young people approaching 18 years undergoing an assessment to enable them to participate effectively in the planning and review process for their transition into adult services. The service is available for CYP with Special Educational Needs and/or Disability (SEND), CYP accessing Child and Adult Mental Health Services (CAMHS) and young carers who are in transition to adult services.
- **Independent Visitors (IV)** – the role of an independent visitor is to befriend and develop a positive relationship with a young person. All our independent visitors are unpaid volunteers and aim to offer support and a consistent contact for a young person over several years. The IV service prioritises young people who have no or little contact with their families.
  - They will visit approximately every four weeks - either to take the young person on activities or just to be there for them to talk to.
  - We can also support CYP remotely through the Virtual Independent Visitor service.

**Meet the Team** – please do not hesitate to contact us if you have any questions:

<b>Kirsty Clarke</b> Service Manager	Tel: 01772 759 233 Mob: 07725639115 Email: <a href="mailto:kirsty.clarke@childrenssociety.org.uk">kirsty.clarke@childrenssociety.org.uk</a>
<b>Brenda Entwistle</b> Advocate	Tel: 01772 759 233 Mob: 07803027692 Email: <a href="mailto:Brenda.Entwistle@childrenssociety.org.uk">Brenda.Entwistle@childrenssociety.org.uk</a>
<b>Shagufta Khan (Shugs)</b> Advocate	Tel: 01772 759 233 Mob: 07810487980 Email: <a href="mailto:shagufta.khan@childrenssociety.org.uk">shagufta.khan@childrenssociety.org.uk</a>
<b>Cindy Moseley</b> Volunteer Co-ordinator - IV	Tel: 01772 759 233 Mob: 07730200347 Email: <a href="mailto:cindy.moseley@childrenssociety.org.uk">cindy.moseley@childrenssociety.org.uk</a>
<b>Matthew Stone</b> Volunteer Co-ordinator - IV	Tel: 01772 759 233 Mob: 07702 904174 Email: <a href="mailto:matthew.stone@childrenssociety.org.uk">matthew.stone@childrenssociety.org.uk</a>
<b>Bethan Read</b> Administrator	Tel: 01772 759 233 Email: <a href="mailto:bethan.read@childrenssociety.org.uk">bethan.read@childrenssociety.org.uk</a>

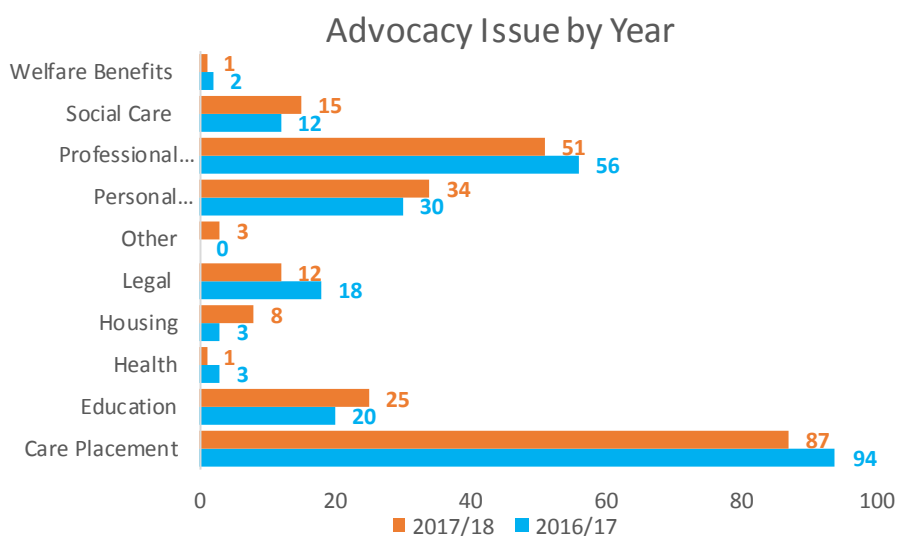
**Accessing the Service** - young people can refer themselves to our services or be referred by another agency. We will not start working with a young person unless they are fully aware of the referral. Both Advocacy and Independent Visitor request forms are available on our website or from a member of the team.

Please email advocacy referrals to [CRL@childsoc.org.uk](mailto:CRL@childsoc.org.uk)

Please email IV referrals to [IVLancashire@childrenssociety.org.uk](mailto:IVLancashire@childrenssociety.org.uk)

## Summary of advocacy service 1<sup>st</sup> April 2017 – 31<sup>st</sup> March 2018

- 189 new advocacy referrals received
- 58 cases remained open from previous year
- 13 referrals not eligible (mostly due to being from out of area or on child protection)
- 56 referrals did not progress (mostly due to CYP not requesting an advocate)
- 88% of 105 closures showed improvement in self-assessments



*“She was my voice & fought for my rights”*

*‘Attended my meetings and gave me the voice I never had before’*

*“Supports me - Listens to me - Understands me or if she doesn’t she will try - Seems to fight for what is best for me - Gives me advice - Makes me feel like I am not on my own”*

*“Because you getting things sorted”*

## Summary of Independent Visitor service 1<sup>st</sup> April 2017 – 31<sup>st</sup> March 2018

- 45 new referrals received
- 57 cases open from previous year
- 34 referrals did not progress (not requested by CYP or change in circumstances)
- 1 referral not eligible
- 55 matches within the year

*“My IV is great we do fun things and he is always happy he makes me laugh.”*

*“He listens and lets me speak and express my feelings”*

*“I can speak to her when I need to talk to other people who are not my family”*

*“Just talking and listening”*

*“She helped me with confidence and also she made me feel like I was important”*